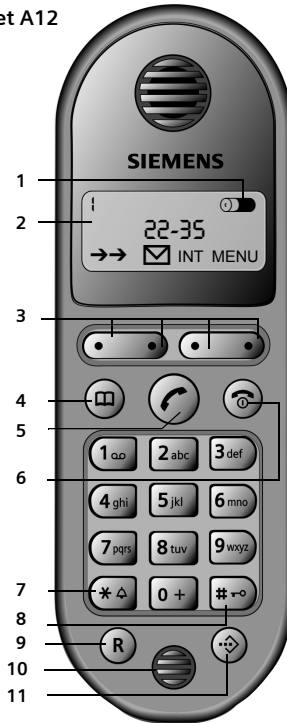# Gigaset A120 english

Handset A12

Base

1 Charge status of the battery pack
2 Internal number of the handset
3 Display keys
4 Directory key
5 Talk key
6 End call and On/Off key
7 Ringer on/off (long press)
8 Keypad lock
9 Recall key
   - Confer (Flash)
   - Dial pause (long press)
10 Microphone
11 Speed dial list key

SIEMENS

22-35

→→ ☑ INT MENU

Register/Paging key
(page 4/page 5)

Display keys:
Pressing the keys launches whichever function that appears above them in the display.

Display icon	Meaning when pressed
→→	Open the last number redial list (page 3).
☑	Open the calls or network mailbox list (page 4).
INT	Open the list of registered handsets (page 5).
MENU	Open main menu/submenu.
↑ and ↓	Scroll up/down, or adjust volume.
← and →	Move cursor to the left/right.
←━	Backspace deletes one character at a time.
OK	Confirm menu function or store an entry.

Safety precautions

⚡ Read this manual and the safety precautions carefully before use. Explain their contents to your children, and the potential hazards associated with using the telephone.

Only use **the mains unit supplied**.

Fit only the **approved rechargeable battery pack**! Never use a conventional (non-rechargeable) battery pack as this could damage your health and cause injury. Use the battery pack as directed in these instructions (page 6).

The operation of medical appliances may be affected. Be aware of the technical conditions within the particular environment (e.g. doctor's practice).

The handset may cause an intrusive 'hum' in hearing aids. Do not hold the handset against your ear while it is ringing (incoming call).

Do not install the phone in a bathroom or shower room as the handset and base are not splash-proof. (page 7)

Do not use the telephone in environments subject to explosion hazard (e.g. auto paint shops).

If you give your Gigaset to someone else, make sure you also give them the operating manual.

Dispose of the battery pack and telephone in accordance with environmental regulations.

Do not pollute the environment. Emergency numbers cannot be dialled if the keypad lock (page 2) is activated!
Not all of the functions described in this manual are available in all countries.

Setting up the telephone for use

Step 1: Connecting the base
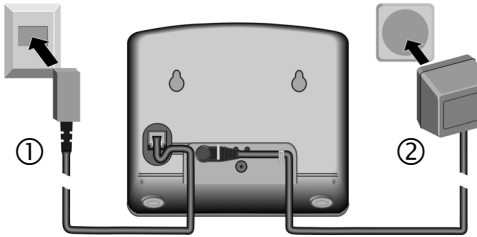
Connect the phone jack with the phone cord ①
and the **mains units (230 V) with the power cord**
② as shown. Place the cords in the cord recesses.
The two cords must **be plugged in at all times**.

◆ Use **only the mains unit supplied** (see the bot-
tom of the base).

◆ If you ever purchase another phone cord from a
store, ensure that the phone conductors are cor-
rectly connected: 3-4 connection of the telephone
conductors/EURO CTR37.

◆ The range may be affected if the telephone is
wall mounted.

Step 2: Setting up the handset

Fitting the battery pack
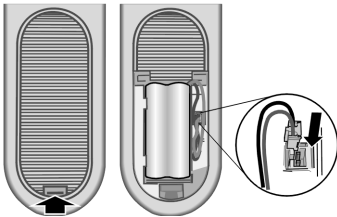
◆ **To open** the battery compartment, push the
tongue on the battery cover inwards (see pic-
ture on left) and lift off the cover.

◆ Fit the left side of the battery pack under the
clips then press down on the right side so that
the pack snaps home.

◆ Plug the jack firmly into the socket (see picture
on right).

◆ **To close** the battery compartment, position the
cover and press until it snaps home.

◆ Only insert the recommended re-
chargeable **battery pack**, i.e. never use a
normal battery pack as this could damage
your health and cause injury.

◆ Never use non-Siemens battery charg-
ers as this could damage the battery pack.

Step 3: Registering the handset to the base and charging the battery pack

Place your handset in the base with the **display
facing forwards**. The handset will now register
automatically to the base. For procedure see
page 4.

Charging the battery pack

To charge the battery pack, leave the handset in
the base for approx. ten hours. The battery pack is
now fully charged. The charge status of the battery
pack is correctly displayed only after uninterrupted
charging/discharging. You should not therefore
interrupt the charging process.

Charging is electronically controlled to prevent
overcharging. The battery pack heats up during
charging; this is normal and not dangerous. After
a time the charge capacity of the pack will
decrease for technical reasons.

You must set the date and time to ensure that the
times of calls are logged correctly (page 10). Your
telephone is now ready to use.

## Activating/deactivating the handset

Press the 'end call' key 🔴 **and hold**.
If you place a deactivated handset in the base sta-
tion or charger, it will automatically activate.

Activating/deactivating the keypad lock

You can "lock" the keys on the handset to protect
the keypad against inadvertent activation.
To activate: press the hash key **#** **and hold**.
The display shows the icon 🔒.
To deactivate: press the hash key **#** **and hold**.
The keypad lock deactivates automatically when
you receive a call and activates again after the call.
When the keypad lock is active **you cannot even
call emergency numbers**!

Making calls

Making external calls/Ending a call

External calls are calls using the public telephone
network.
▥ (Enter the number) ➔ 📞 .
The number is dialled. (Or you can **first** press 📞
[dial tone] and then enter the number.) During the
call you can adjust the earpiece volume with ↑
and ↓.
End the call/cancel dialling:
Press the end call key 🔴 .

Answering a call

Your handset rings and you wish to take the call:
Press the talk key *c* .
If "Auto Answer" is active (page 5) just lift the
handset out of its base/charging cradle.

Calling Line Identification

When you get a call, the caller's number will be displayed on your handset; the caller's name will be displayed if it is stored in the directory .

Requirements:
1 You have asked your network provider for the caller's number (CLIP) to be displayed on your handset screen.
2 The caller has asked the network provider for his number to be identified (CLI).

The display shows 《 》 if you have not requested CLIP, **WITHHELD** if the caller has withheld CLI, or **UNAVAILABLE** if it has not been requested.

Muting

You can mute you handset when making external calls. The other party hears a wait melody. You do not hear your caller either.
Press the display key **INT**. The call is 'held' (wait melody).
To cancel the function: Press *☎* briefly.

Using the directory and other lists

Directory and speed dial list

These two lists are used in the same way.
To open the directory: Press ▢.
To open the speed dial list: Press ·◇ .
Directory: Can store up to 20 numbers and associated names.
Speed dial list: Can store up to 8 numbers (12 digits max.), e.g. private phone numbers, prefixes of network providers ("Call-by-Call") etc.
Press the ▢ or ·◇ key to open the required list then press **MENU**. The following functions are available:

EDIT ENTRY	Add/edit number and use to dial
NEW ENTRY	Save new phone number
SHOW ENTRY	Show/edit number
DELETE	Delete a single entry

Clear the list: ▢/·◇ ➜ MENU ➜ 6 ➜ OK.

Storing a number in the directory/speed dial list

▢/·◇ ➜ MENU ➜ NEW ENTRY

▦OK	Enter phone number and confirm.
▦OK	**Directory:** Enter name and confirm. **Speed dial:** Enter the digit of the required speed dial key (2–9), then enter the name and confirm.
☎	**Long** press (back to idle status).

Table for text/numerical entry: see page 6.
Cursor control: see page 1.

Dialling with the directory

▢	Open the directory.
▦	Enter the first letter of the name.
↓	If there is more then one entry, select the name.
c	Press the talk key.

Speed dialling

Example : Press key **3 long** ➜ *c* .

Last number redial list

This list contains the five last dialled numbers.
➜➜ (open the list) ➜ **MENU**.
The following functions are available:

EDIT ENTRY	Add/edit number and use to dial
COPY TO DIR	Store number in directory

Clear the list: ➜➜ ➜ MENU ➜ 6 ➜ OK.

Dialling a number

You can select a number from the last number redial list:
➜➜ ➜ Select an entry ➜ *c* .

Calls list/Select services list

Press the display key ✉ to open the caller list and select services list (see Menu Tree, page 10).
Calls list: The number of the last 30 **missed** calls are stored.
When the phone is in idle status, new missed calls are indicated by a flashing 📭 .

Example of how the calls list appears:

CALLS 02/08	── Number of old, read entries
	── Number of new entries

Opening the calls list and selecting an entry

You can view entries you have already read.

✉	Open calls list.
↓ CALLS OK CALLS 05/10	Select the menu item and confirm. The last incoming call is displayed.
↓	Select entry.

Using the calls list

✉ ➜ Select an entry (see above) ➜ **MENU**.
The following functions are available:

DELETE	Delete an individual number
COPY TO DIR	Store a number in the directory. Enter name
TIME	Establish date and time of a call
STATUS	Read or not read
DELETE LIST	Delete complete calls list

Calling back a caller from the calls list:
✉ ➜ Select an entry ➜ ☎ .

Registering and de-registering handsets

You can register up to four handsets on your base station.
A Gigaset A12 handset that is not yet registered on a base is registered **automatically**. Other handsets must be registered **manually**.

Automatic registering: Gigaset handset A12

Any Gigaset A12 handset that is not registered to a base can be registered automatically. To register a handset for the first time, place it in the base with the **display facing forward**. Registering takes about 1 minute; a number of icons flash in the display. The handset is **automatically** assigned the next available internal number (1–4). This number appears in the top left of the display after successful registering, e.g. "2". If all of the internal numbers 1 to 4 are used up (i.e. four handsets have been registered), handset number 4 is de-registered and overwritten.

Manual registering: Gigaset handset A12

1. On the handset: MENU ➜ REGISTER HS ➜ enter your system PIN (default is 0000) ➜ **OK**.
The display shows **REGISTER HS** during the registration procedure.
2. On the base: Within **60 sec.** of entering the system PIN, press the register/paging key on the front of the base (page 1) and **hold** for approx. 3 sec. The registration process starts.

Manual registering: Other handsets

Other handsets are registered as follows:
1. On the handset: Start to register your handset as described in its operating instructions.
2. On the base: Press the register/paging key on the front of the base (page 1) for approx. 3 sec. The registration process starts.

De-registering handsets

You can de-register another handset from any registered Gigaset A12 handset as follows:
INT ➜ Select handset ➜ **MENU ➜**
DE-REG H/SET ➜ OK ➜
Enter the system PIN (default is 0000) ➜ **OK ➜**
DE-REGISTER? ➜ OK ➜ ☎ .

The internal number disappears from the de-registered handset. Handsets that have not been de-registered retain their internal number.

Using several handsets

Internal calls

Internal calls are no-cost calls to other handsets that are registered to the same base.

INT	Press the display key. Your own handset is marked "<".
either ...	Call a single handset:
▓	Enter number of handset, e.g. 2.
or ...	Calling all handsets:
*	Press the star key.
... then	Ending the call:
☎	Press the end call key.

Internal conference/Call connecting

You are in conversation with an **external** caller. To confer:
INT (the external party hears the wait melody) ➜ Select a handset ➜ 📞 (confer with internal party).
End: **MENU** ➜ **GO BACK** ➜ **OK**.
You are reconnected with the external caller.
Or to connect the call:
INT ➜ Select a handset ➜ 📞 (announce the call if required) ➜ ☎ Press the end call key.
You can also press the end call key ☎ immediately (without announcing the call). If the internal party does not answer or is busy the call will come back to you automatically.

Barging in on an external call

You are conducting an external call. An internal party can 'barge in' on your call and join in the conversation (all parties hear a beep). **Requirement:** The **BARGE IN** function is activated.

Activating/deactivating internal barge-in
MENU ➜ **BASE SET** ➜ **ADD FEATURES** ➜ **BARGE IN** (✓ = on).

Internal barge-in
The display shows **LINE IN USE**. You wish to barge in on the call.
📞 Press the talk key.
You are connected. All parties hear a signal tone. The display shows **CONFERENCE**.
End: ☎ Press the end call key.

If one of the internal parties presses the end call key ☎, a signal tone sounds. This does not affect the connection between the other handset and the external caller.

Looking for a handset ("paging")

If you have mislaid your handset you can page it with the help of the base. To do this, **briefly** (2 seconds max.) press the register/paging key on the front of the base (page 1). All handsets will ring at the same time.
End paging: **Briefly** press the registration/paging key (on the base) or the talk key 📞 on any handset.

> **i** Pressing the registration/paging key for **more than 2 seconds** puts the base into registration mode. The handsets will not ring in this case.

Handset settings

Changing the display language

You can view the display texts in different languages.
MENU ➜ **9 2** ➜ Select language
(e.g. digit combination **0 1** for German):

0 1	German	0 6	Finnish
0 2	English	0 7	Polish
0 3	Danish	0 8	Croat
0 4	Norwegian	0 9	Czech
0 5	Swedish	1 0	Russian

Activating/deactivating Auto Answer

When you get a call you can simply lift the handset out of the base or charger without having to press the talk key 📞.
To activate: MENU ➜ **9 1 1**.
To deactivate: MENU ➜ **9 1 0**.

Activating/deactivating battery warning tone

If this function is activated, a beep sounds in idle status when the battery pack is almost flat.
To deactivate: MENU ➜ **9 4 0**.
To activate: MENU ➜ **9 4 1**.

Resetting the handset

Restoring the factory settings of the handset will **not** affect entries in the directory, the calls list or the speed dial list or the handset's registration to the base.

MENU ➜ **9 3** ➜ **RESET ?** ➜ **OK.**

Base station settings

Changing pause after line seizure

You can change the length of the pause that is inserted between pressing the talk key 📞 and sending the number:

MENU ➜ **8 9 1 6** ➜ The digit for the current pause length flashes: **1** = 1 sec.; **2** = 3 sec.; **3** = 7 sec.; **4** = 2.5 sec. ➜ Enter digit ➜ **OK**.

Changing the pause after the Recall key (dial pause)

You can change the length of the dial pause if your PABX requires this (refer to the operating instructions of the PABX):

MENU ➜ **8 9 1 2** ➜ The digit for the current pause length flashes: **1** = 800 ms; **2** = 1600 ms; **3** = 3200 ms ➜ Enter digit ➜ **OK**.

To insert a dial pause: press **R** for 2 seconds. A "P" appears in the display.

Appendix

Character set chart

Press the required key the number of times indicated.

	1 x	2 x	3 x	4 x	5 x	6 x
0	+	0	-	|	?	_
1	Space	1				
#	# (appears in display as ⊓)					
∗	∗	/	(	)	,	

Specifications

Power consumption

In ready status: approx. 2 Watt. During charging: approx. 3 Watt. During a call: approx. 2 Watt.

General specifications

Range	up to 300 m outdoors, up to 50 m indoors
Mains unit	230 V ~/50 Hz
Operating temperature	+5 ℃ to +45 ℃
Dimensions/Base	115 x 74 x 87 mm (W x L x H)
Dimensions/Handset	51 x 155 x 35 mm (W x L x H)
Weight/Handset	approx. 102 g (excluding battery pack)
Weight/Base	approx. 116 g
Re-chargeable battery pack	NiMH, 2xAAA Pack
Battery pack re-order number	V30145-K1310-X359, A5B00075178739
Battery pack capacity	550 mAh
Charging time	approx. 10 hours in base
Calling time	up to 10 hours
Standby time	up to 140 hours (6 days)

A31008- M1655- R201- 1- 7619

Care

Wipe the base station and handset with a **damp cloth** or an antistatic wipe. **Never** use a dry cloth! This can cause static!

Contact with liquid ⚠

If the handset has come into contact with liquid:

1 **Switch the handset off and remove the battery pack immediately**.
2 Allow the liquid to drain from the handset.
3 Pat all parts dry, then place the handset with the battery compartment open and the keypad facing down in a dry, warm place **for at least 72 hours** (**not** in a microwave, oven etc.).
4 **Do not activate the handset again until it is dry.**

When it has fully dried out you will normally be able to use it again.

Questions and answers

If you have any queries about the use of your telephone, go to

www.siemens.com/gigasetcustomercare

for assistance 24/7. The table below contains a list of common problems and possible solutions.

Problem	Cause	Solution
Nothing appears in the display.	The handset is not switched on. Battery pack is flat.	Press the end call key 📞 for **approx. 5 seconds** or place the handset in the base. Charge/replace the battery pack (page 2).
No response to key press, **"HOLD KEY"** appears in the display.	The keypad lock is activated.	Press the hash key **#** for **approx. 2 sec** (page 2).
No wireless connection to the base, different icons flash in the display.	The handset is outside the range of the base. The handset is not registered. The base is not switched on. Cords not routed correctly	Move the handset closer to the base. Register the handset (page 4). Check the power connector at the base (page 2). Check cord routing (page 2).

Service (Customer Care)

You can get assistance easily when you have technical questions or questions about how to use your device by using our online support service on the Internet at:

www.siemens.com/customercare

This site can be accessed at any time wherever you are. It will give you 24/7 support for all our products. It also provides interactive troubleshooting, a list of FAQs and answers plus user guides for you to download. You will also find frequently asked questions and answers in the **Questions and Answers** section of this user guide (page 7).

If the device needs to be repaired, please contact one of our Customer Care Centers:

Abu Dhabi. 0 26 42 38 00	Luxembourg 43 84 33 99
Argentina 0 80 08 88 98 78	Macedonia. 02 13 14 84
Australia 18 00 62 24 14	Malaysia. 03 21 63 11 18
Austria 05 17 07 50 04	Malta 00 35 32 14 94 06 32
Bahrain 40 42 34	Mauritius 2 11 62 13
Bangladesh. 0 17 52 74 47	Mexico. 01 80 07 11 00 03
Belgium 0 78 15 22 21	Morocco 22 66 92 09
Bosnia Herzegovina 0 33 27 66 49	Netherlands. 0900-3333102
Brazil. 0 80 07 07 12 48	New Zealand 08 00 27 43 63
Brunei. 02 43 08 01	Norway 22 70 84 00
Bulgaria. 02 73 94 88	Oman. 79 10 12
Cambodia 12 80 05 00	Pakistan 02 15 66 22 00
Canada 1 88 87 77 02 11	Philippines 0 27 57 11 18
China 0 21 50 31 81 49	Poland 08 01 30 00 30
Croatia 0 16 10 53 81	Portugal. 8 00 85 32 04
Czech Republic 02 33 03 27 27	Qatar .04 32 20 10
Denmark. 35 25 86 00	Romania 02 12 04 60 00
Dubai 0 43 96 64 33	Russia. . . . . (800) 200 10 10
Egypt. 0 23 33 41 11	Saudi Arabia 0 22 26 00 43
Estonia 06 30 47 97	Serbia. 01 13 22 84 85
Finland 09 22 94 37 00	Singapore 62 27 11 18
France. 01 56 38 42 00	Slovak Republic 02 59 68 22 66
Germany. 01805 333 222	Slovenia. 0 14 74 63 36
Greece 0 80 11 11 11 16	South Africa. 08 60 10 11 57
Hong Kong 28 61 11 18	Spain 9 02 11 50 61
Hungary 06 14 71 24 44	Sweden 0 87 50 99 11
Iceland 5 11 30 00	Switzerland 08 48 21 20 00
India . . . . 01 13 73 85 89 - 98	Taiwan 02 25 18 65 04
Indonesia 0 21 46 82 60 81	Thailand. 0 22 68 11 18
Ireland 18 50 77 72 77	Tunisia 01 71 10 81 08
Italy. 02 66 76 44 00	Turkey 0 21 65 79 71 00
Ivory Coast 80 00 03 33	Ukraine 8 80 05 01 00 00
Jordan. 0 64 39 86 42	United Arab Emirates 0 43 31 95 78
Kenya 2 72 37 17	United Kingdom 0 87 05 33 44 11
Kuwait 2 45 41 78	USA 1 88 87 77 02 11
Latvia 7 50 11 14	Vietnam. 45 63 22 44
Lebanon 01 44 30 43	
Libya 02 13 50 28 82	
Lithuania. 8 22 74 20 10	

Please have your record of purchase ready when calling.

Replacement or repair services are not offered in countries where our product is not sold by authorised dealers.

Authorisation

Your Gigaset is intended for operation in your country, as depicted on the underside of the base station and the packaging. Country-specific conditions have been taken into account. The CE mark certifies conformity of the device with the essential requirements of the R&TTE directive.

Excerpt from the original declaration:

"We, Siemens AG, declare, that the above mentioned product is manufactured according to our Full Quality Assurance System certified by CETECOM ICT Services GmbH with ANNEX V of the R&TTE-Directive 99/5/EC. The presumption of conformity with the essential requirements regarding Council Directive 99/5/EC is ensured"
Senior Approvals Manager

The Declaration of Conformity (DoC) has been signed. In case of need, a copy of the original DoC can be made available via the company hotline.

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Menu tree

Your phone has an extensive range of features. These are offered in the form of menus.

With the phone in the **idle status**, press **MENU** (open menu), scroll to the required function and then press **OK** to confirm your choice.

To return to idle status: press key 📞 long.

There are two ways in which you can access a function:

◆ Scroll with keys ⬆ and ⬇,
◆ Key in the appropriate digit combination, e.g. **MENU 3 1 2** to set the time.

2	AUDIO SET UP	2-2	RINGER	5 level settings + "Crescendo" + OFF		
		2-3	MELODY	10 selectable melodies		
3	BASE SET	3-1	DATE/TIME	3-1-1	DATE SET	Input format: DDMMYY
				3-1-2	CLOCK SET	Input format: HHMM
				3-1-3	CLOCK MODE	Select 12 or 24 hour clock
		3-2	SYSTEM PIN	Change system PIN (default is 0000)		
		3-3	BASE RESET	Restore factory settings (system PIN does not change, handsets are still registered)		
		3-4	ADD FEATURES	3-4-2	TBR	Use ⬇ to select the setting
				3-4-3	BARGE IN	Activate/deactivate the function
4	ANS MACHINE	4-1	MAILBOX			
			MAILBOX --> Store the number of the network mailbox for fast access (for dialling, press the **1** key **and hold** in idle status). **Network mailbox:** Your service provider's answering machine; must be ordered separately. The network mailbox list can be displayed if your network service provider supports this function and the mailbox has been defined for fast access.			
5	REGISTER HS					